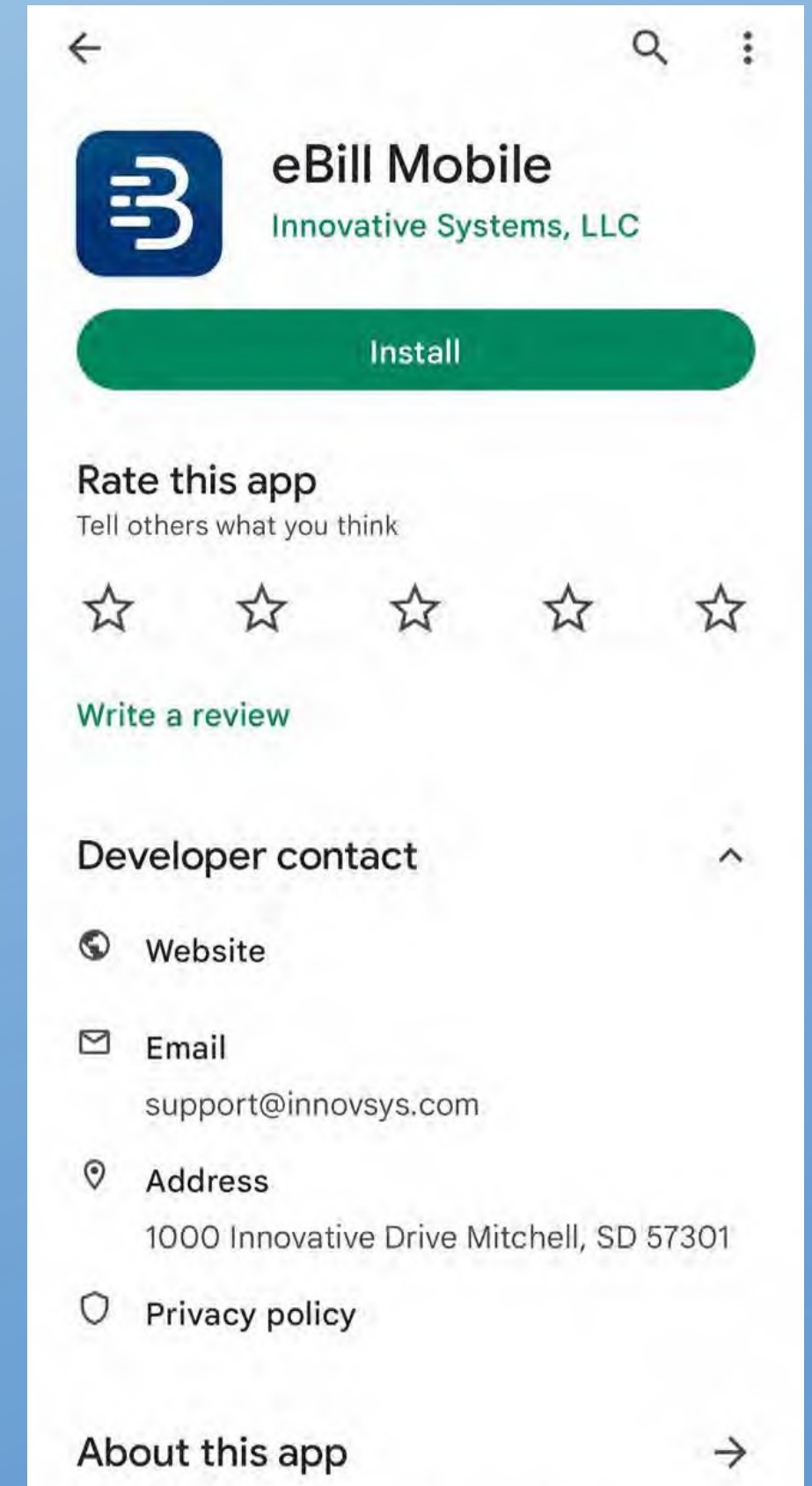
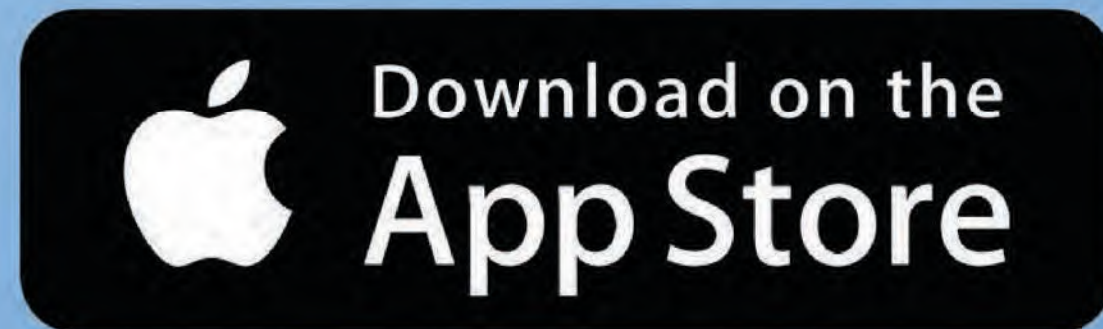




# How to set up eBill Mobile on your device:

## Download the eBill Mobile app(available on Google Play or Apple App Store)





How to set up eBill Mobile on your device:

If you have an eBill account created, enter your username and password.

If you need to create an account, click on Register Here.


A screenshot of the Penn Broadband mobile login interface. At the top left is a back arrow. The Penn Broadband logo is centered at the top. Below it are two input fields: 'Username' with a person icon and 'Password' with a lock icon and a toggle for visibility. Below the password field is a 'Forgot Password?' link. A large orange 'LOGIN' button is centered below the fields. At the bottom, there is a link that says 'Don't have an account? Register Here'. A large red arrow points from the 'Register Here' text in the instructional text to this link in the screenshot.




**Enter your invoice number and amount due  
from your most recent invoice.**



← Register



Invoice Number   
Must have numeric invoice number.

Amount Due  
Must enter an amount due.

Please enter your invoice number  
and amount due as they appear on  
your most recent invoice.


CONTINUE




**Enter your contact email,  
create a password,  
create a security question,  
& answer to register  
your account.**





← Setup Account



Email Address  
Must have a valid email address

Password   
Password must contain at least 6 characters, a lowercase letter, and one or more of the following: uppercase letter, number, special character.

Confirm Password 

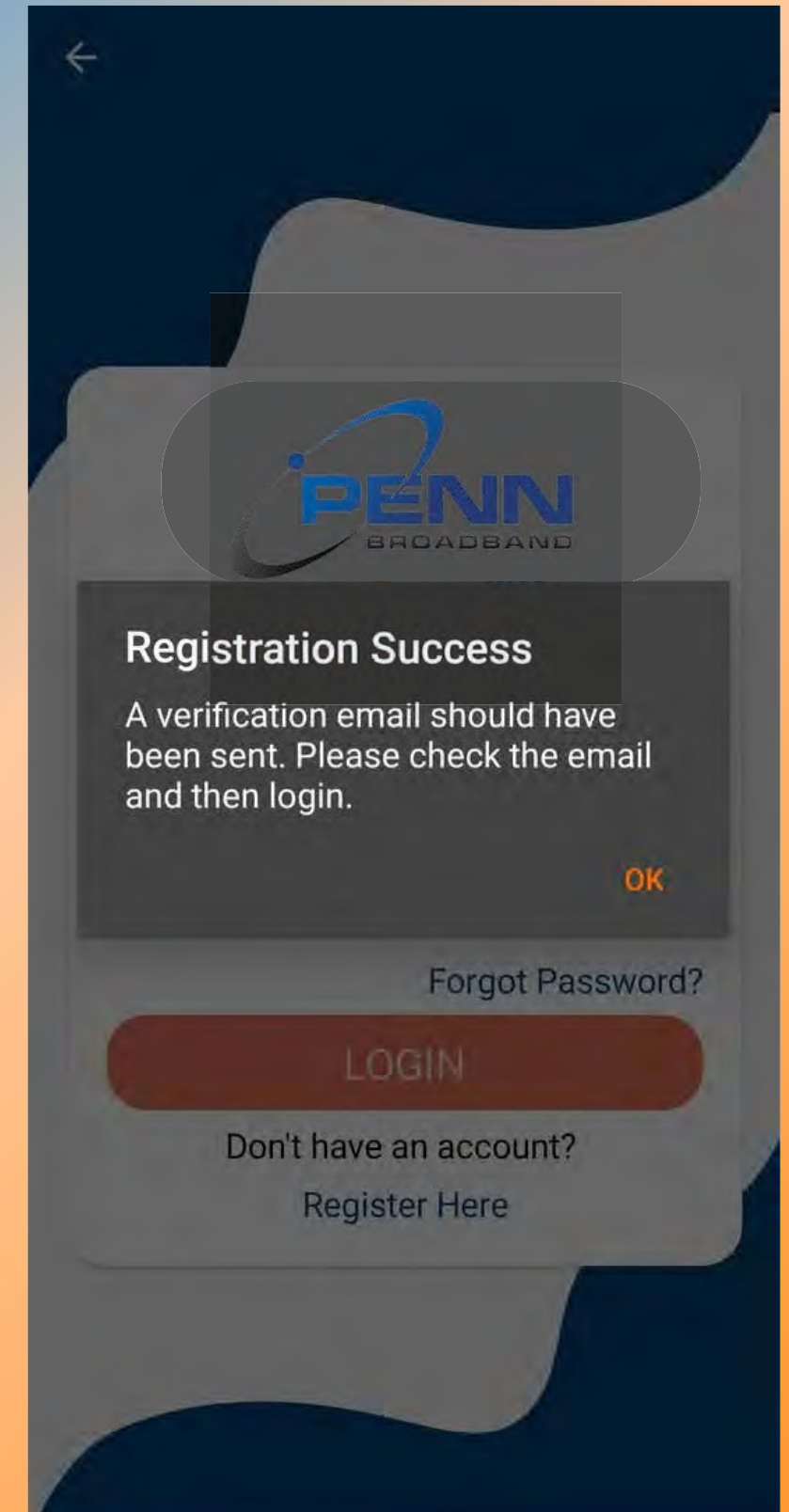
Security Question   
Must select a security question.

Security Answer  
Must answer the security question.

REGISTER




**After registering the account  
you will receive this notification  
to check you email to verify  
your account.**






After registering the account you will receive this notification to check you email to verify your account.



Please enter a username.

Please enter a password. 

[Forgot Password?](#)

[LOGIN](#)

[Don't have an account? Register Here](#)



nep@nep.net  
To

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

**NEP E-BILL ACCOUNT CONFIRMATION**


Thank you, \_\_\_\_\_ for registering for NEP E-Bill, the online way to view and pay your invoice. Your account has been created, but has not been activated. In order to activate your account, we need you to click the link below to confirm that this is a valid email address. If you are unable to click on the the URL you may copy the entire address into your browser.

<https://e-bill.nep.net/ebill/Registration/ConfirmEmailAddress?confirm=901ba917-ba38-6dde-baf5-4d65013d7c18>

If you were not the person who initiated this request, please contact us immediately. We appreciate your business and look forward to serving you in the future. If you have any questions about your bill, or would like to request more information, feel free to contact us at 1-866-785-3131.

Always remember that we will never ask for your login/password or other personal information when contacting you via email concerning your account with us. If you have any questions or concerns about this email, please feel free to contact us at 1-866-785-3131.

We thank you for your continued business with us and look forward to serving you in the future!



**The North-Eastern Pennsylvania Telephone Company**  
720 Main Street  
Forest City, PA 18421

Monday - Friday: 8 a.m. - 5 p.m.  
Phone: 1-570-785-3131  
Toll Free: 1-866-785-3131

**When you get this email, please click on the link to activate your E-Bill account.**



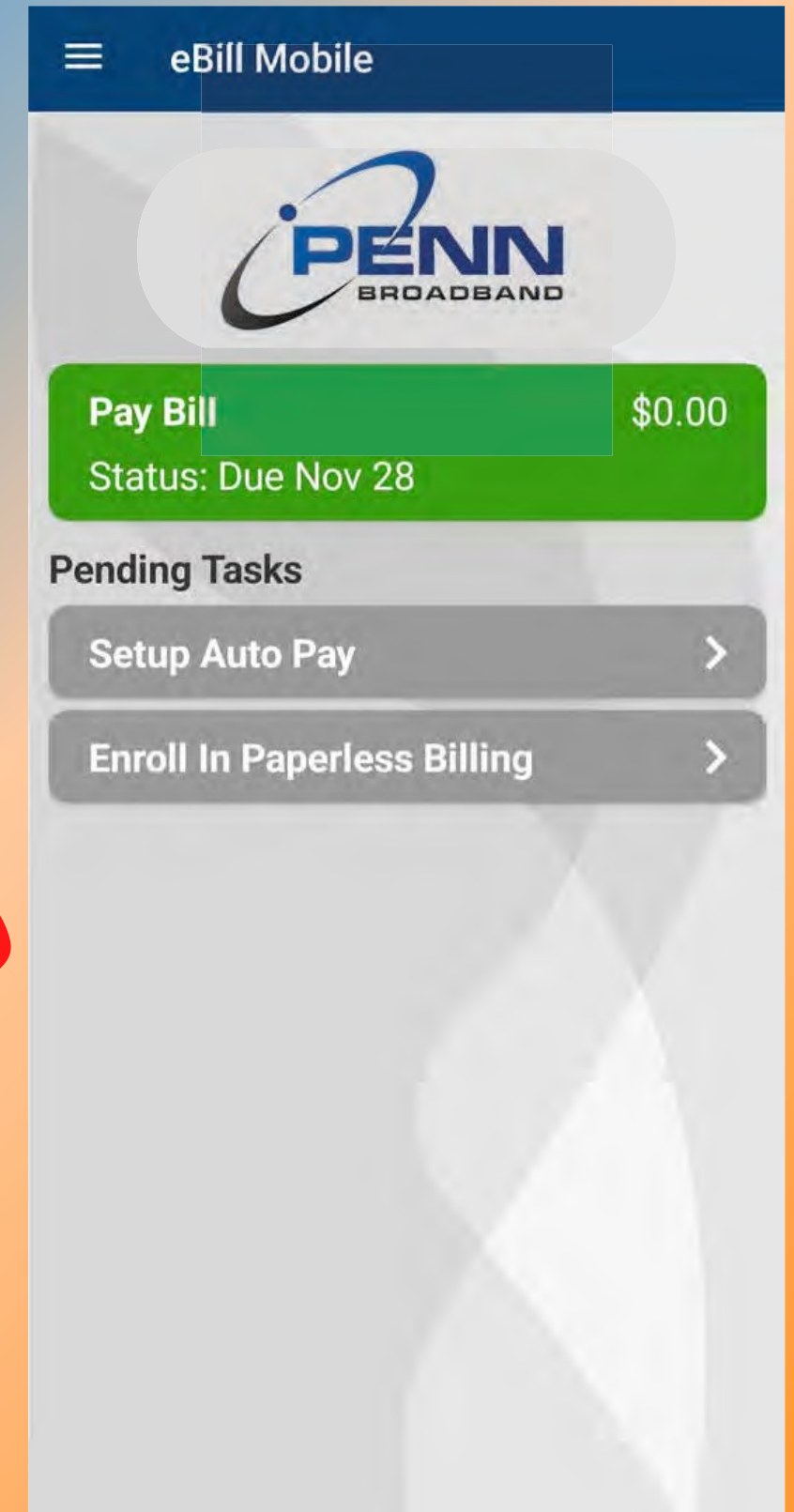
After clicking the verification link,  
you can log in with your  
username & password to  
access your account.

A screenshot of the Penn Broadband login form. At the top left is a back arrow. The Penn Broadband logo is centered at the top. Below it are two input fields: 'Username' with a person icon and 'Password' with a lock icon and a toggle for visibility. Below the password field is a 'Forgot Password?' link. A large orange 'LOGIN' button is centered below the fields. At the bottom, there is a link that says 'Don't have an account? Register Here'.




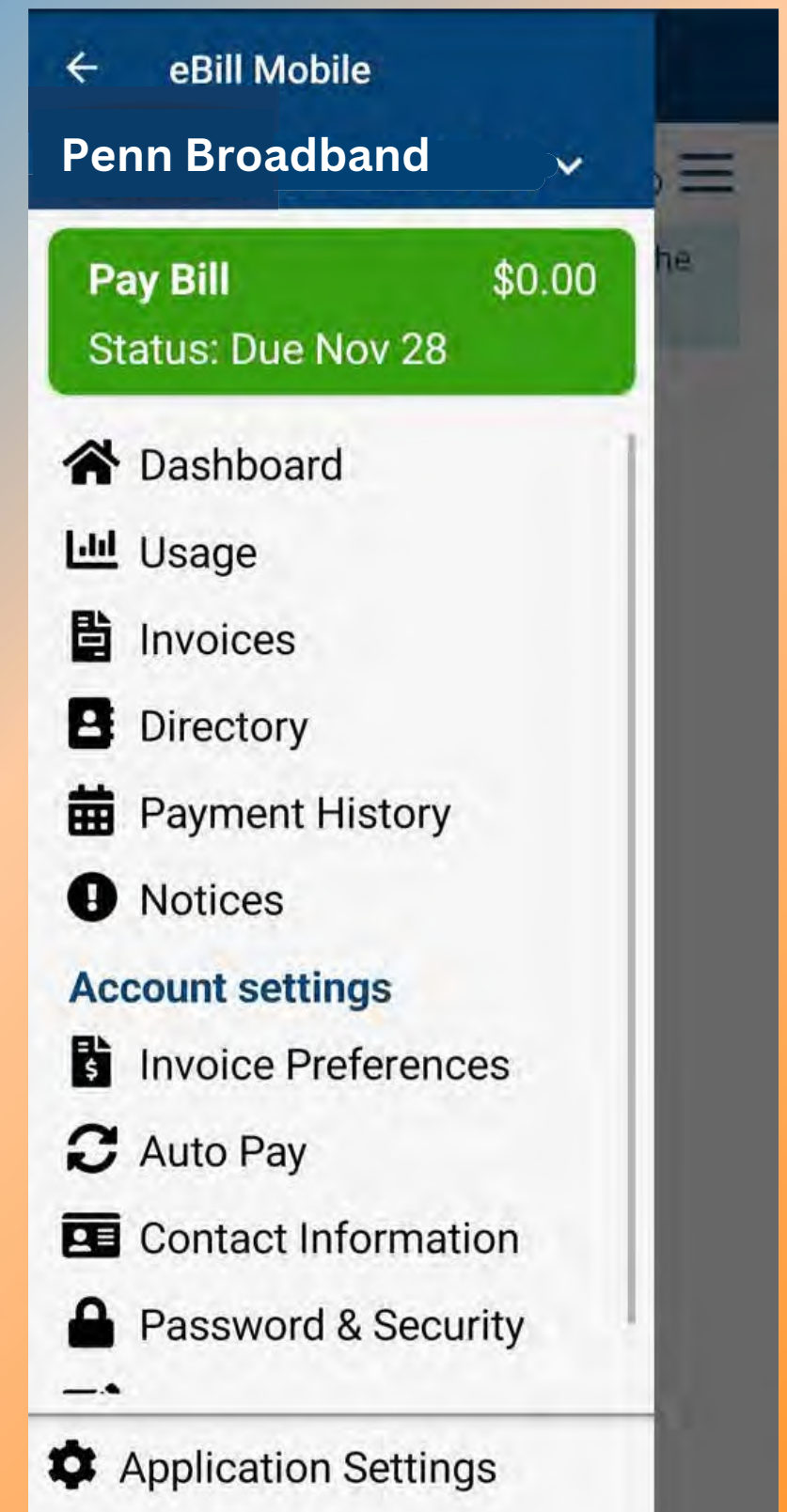


**This will be your homepage when you log into your account.**





When you click on the menu tab  it will bring up different options for your account.



**Email account changed?  
You can update your information  
from the account settings tab!**



Settings

**Change Username/Primary Email**

Username

**UPDATE USERNAME**

Updating...

**Need to change your password?  
You can also do this on the eBill app!  
Click on Password & Security in  
the menu.**

A screenshot of the eBill app's 'Password & Security' screen. The screen is titled 'Password & Security' and features a dark blue header with a hamburger menu icon. Below the header, there is a 'Security Question' dropdown menu with the text 'On what street did I grow up?'. Underneath is a 'Security Answer' text input field with a red border and a red error message 'Must have an answer.' below it. A red button labeled 'CHANGE SECURITY QUESTION' is positioned below the answer field. The next section contains three password input fields: 'Current Password', 'New Password', and 'Confirm Password', each with a red border and a red error message below it: 'Must enter current password.', 'Must enter a new password.', and 'Confirm Password' respectively. A red button labeled 'UPDATE PASSWORD' is located at the bottom of the form. The bottom of the screen shows the standard Android navigation bar with three icons: a square, a circle, and a triangle.

This will be your homepage when you log into your account.



☰ eBill Mobile

**i** You are not currently enrolled in Auto Pay


**\$0.00** - **\$0.00**  
Current Balance Pending

**\$0.00**  
Amount Due  
November 28

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Amount \$0.00

Payment must be a positive number.

Payment Method 

No payment options available.

REVIEW PAYMENT

 Setup Auto Pay

Want to have us take your payment  
out every month?  
Sign up for auto pay!  
It's free and you can find it under  
Auto Pay selection in the menu.

A screenshot of a mobile application's 'Auto Pay' settings page. The page has a dark blue header with a hamburger menu icon on the left, the text 'Auto Pay', and a refresh icon on the right. Below the header is a blue information banner with a white 'i' icon and the text 'You are not currently enrolled in Auto Pay'. Underneath is a section titled 'Payment Options'. It contains a dropdown menu labeled 'Select Payment Day' with the value '26' and a downward arrow. Below that is another dropdown menu labeled 'Payment Methods' with a red border and a red edit icon to its right. Below the 'Payment Methods' dropdown, the text 'No payment options available.' is displayed. At the bottom of the page is a large, rounded red button with the white text 'USE FOR AUTO PAY'.